

## Deer Valley and Deer Valley North Update June 15, 2020

Happy Summer Deer Valley and Deer Valley North residents!

We are pleased to announce that we have an official opening date for the Deer Valley pool! ***We will open at 10:00 AM on Wednesday June 17<sup>th</sup>***. As expected, to operate the pool safely we will have to follow a significant number of guidelines set forth by the North Central Health District. While these guidelines may seem restrictive, we will be enforcing them for the safety of the Deer Valley residents and employees. ***Please read our new safety protocols*** carefully and ***be aware that our operations will be changing significantly from prior years***. We hope that these changes are short-term in nature and we will adjust them accordingly as guidance changes from our local health district. Feel free to contact us with any questions.

### **New Pool Procedures/Safety Protocols:**

- **Pool Hours:** While our pool hours will remain unchanged from prior years (10 AM to 7:30 PM daily) we will be closing the pool several times during the day in order to disinfect the area properly. Disinfection times will be noon to 12:30 PM, 2:30 to 3:00 PM and 5:00-5:30 PM. The pool will be closed during these times. Only employees will be allowed in the pool area during these time periods.
- **Pool and Pool Area Capacity:** Both pool capacity and pool area capacity will be reduced by 50%. Accordingly, we will limit capacity to 35 people in the pool area and 20 people in the pool at a time.
- **Reservations and time blocks:** Because of a significant reduction in capacity, we will require reservations prior to arriving at the pool. Our time blocks will be as follows:
  - Block A – 10 AM to 12 PM
  - Block B – 12:30 PM to 2:30 PM
  - Block C – 3:00 PM to 5:00 PM
  - Block D – 5:30 PM to 7:30 PM
  - Residents will be allowed to select one of these blocks per day.
  - Residents can make reservations via email ([info@deervalleytownhomes.com](mailto:info@deervalleytownhomes.com)) or phone (860) 875-7200. Your reservation is not secure until it has been confirmed by a staff

member. Our office hours are currently 8:00 AM to 5:30 PM Monday-Friday, 10 to 4 PM on Saturday and noon to 4 PM on Sunday. We will start taking reservations on Monday June 15<sup>th</sup>.

- **Guests:** Due to capacity limits, our pool patrons will be limited to Deer Valley and Deer Valley North residents. We realize that this is a significant inconvenience for many of you, but we have to give our residents priority to schedule pool time. ***Should conditions permit, this policy could be changed later in the summer, especially if capacity limits increase. We will review this policy on a weekly basis.***
- **Entering the Pool Area and Pool Passes:** Anyone entering the pool area must have a pool pass. Each family has been issued one pool pass. A pool attendant will check in pool visitors at the gate to ensure that they have a pool pass and that they have a reservation. If you are missing a pool pass, please call the office and we will issue you one.
- **Safety Protocols:**
  - We will perform temperature checks on all visitors entering the pool area. Please do not visit the pool if you are sick or have been recently exposed to someone with COVID-19.
  - All patrons sitting, standing, or walking anywhere on the pool deck area are required to wear masks.
  - All patrons in the pool or sitting on the pool coping should not wear masks.
  - Swimmers getting out of the pool should allow for time to dry off before putting a mask back on.
  - We will have hand sanitizers available throughout the pool area.
  - All pool area patrons need to practice social distancing which includes keeping a 6' distance from other patrons. Immediate family members would be the exception to this rule.
  - No gathering of groups from different households.
  - Parents are required to supervise their children and ensure that they are practicing social distancing when at the pool.
  - All pool visitors are required to carry trash out of the pool area.
  - The water fountain can only be used for bottle refills. Please bring a water bottle with you.

- Please pay attention to arrows directing one-way traffic around the pool. Depending on where you are sitting, you may have to walk around the entire pool to exit the pool area.
  - Please keep a 6' distance from the lifeguard on duty and the attendant.
  - Do not share swimming goggles, nose clips, toys, and floatation devices.
  - Sitting on the pool steps will be prohibited.
  - The lifeguard does not have to wear a mask if he or she is up in the chair. They will be wearing masks when they enter and leave the pool area.
- **Adherence to Procedures and Protocols:**
    - These new safety measures will be strictly enforced. Anyone who ignores any of these safety procedures will lose pool access for the remainder of the summer.
    - Anyone who harasses or argues with a pool attendant or lifeguard about these rules will be asked to leave the pool area and will lose pool privileges for the remainder of the summer.

We realize that many of the new rules seem onerous, but they are for the protection of the entire community. The origin of these rules are derived from guidelines set forth by the North Central Health District and the State of Connecticut. In order to keep our pool open this summer we have no choice but to follow them. While this may not be the pool experience that you are used to, we are excited that we have the opportunity to open it. Should conditions and regulations change, we will react quickly. Please feel free to call our office if you have any questions.